

## **AODA Compliance Document - Temporary Disruption Description**

Any pre-planned interruptions to entrances, access roads, elevating devices or accessible washrooms will be posted on the Heart Institute website to provide public notification. Signs will be placed at the interruption site indicating alternate accessible options.

Unexpected disruptions, or disruptions where it is too difficult to post a notice on the website, will be handled with signs and/or Heart Institute employees (Security, parking greeters, etc.) or volunteers who will provide alternate directions as required. The person providing the alternate directions should be able to communicate the nature of the outage and expected duration, whenever possible. The Heart Institute will try to ensure that multiple accessible service disruptions do not occur at the same time.