



UNIVERSITY OF OTTAWA
HEART INSTITUTE
INSTITUT DE CARDIOLOGIE
DE L'UNIVERSITÉ D'OTTAWA

Accessibility Feedback Form

We are working hard to improve accessibility for our patients and their families.

Your feedback is important to us! Please help us continue to improve accessibility at the Heart Institute so that we can better serve our patients with disabilities (vision, hearing, mobility, dexterity, mental health, etc).

Please tell us the date and time of your visit:

When accessing our goods and services, do you use:

A support person

Assistive devices (e.g. wheelchair, scooter, hearing aid, communication board, cane, etc.)

A service animal

Other: _____

What difficulties did you experience accessing our goods and services?

What suggestions do you have to help us improve accessibility?